



Two Technologies, Inc.

Hand Held Computers • Your Way • Since 1987

October 9, 2007

Dear Customer,

At Two Technologies, we constantly work to improve our products. In 2006, we introduced the JETT®•HATCH system, which is a protective housing that is used to cover and protect the unit's compact Flash slot. While the standard CF door does a fine job of covering the CF slot, it must have its retaining screws in place in order to maintain the unit's IP65 rating. In the past several months, we have noted that a higher than average number of units are being sent in for repair as a result of the ingress of liquid via the CF opening. These types of failures represent a loss of use of the product that can clearly be avoided.

To this end, Two Technologies will produce all JETT® products that have an exposed User CF slot, fitted with the JETT•HATCH system. Products will be delivered in this configuration starting in January 2008. Unless the High Profile HATCH is specifically requested, all units will ship with the Low Profile HATCH installed.

The JETT•HATCH extends the functionality of your Two Technologies hand held computer by providing a protective, integrated enclosure for devices inserted into the CF slot while maintaining the design integrity of the JETT unit.

Sincerely,

Elizabeth Batista
Technical Services Manager

**If you should have any questions, please do not hesitate to contact me at:
215.441.5305 or techsupport@2T.com**

